

United States Postal Service®

INDUSTRYALERT

January 8, 2021

December 2020 Embargo Mitigation for Mailers

In the event planned mailings have been impacted due to the Plant Embargo and Redirects during the timeframe of 12/14/2020 through 12/31/2020, the United States Postal Service will work to mitigate specific scorecard metrics that may have resulted in assessments for the month of December 2020.

Impacted mailers should request a review of their scorecard assessment(s) for the month of December for any assessment that was caused specifically by the embargo of drop shipments as listed by the location, processing category and mail class.

If the impact necessitates a refund, mailers should follow the current refund policy to begin the request.

Any questions or concerns should be directed to the Manager, Business Mail Entry where the mail is presented, or emailed to HQMailEntry@usps.com.

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